



# EDUCATION PACKAGE

At Workforce Extensions North Adelaide Health, we are committed to enhancing the skills and knowledge of nursing and carer staff through comprehensive education and training.

Our goal is to ensure that healthcare professionals remain competent, confident, and compliant with industry standards while delivering the highest level of care.

We provide onsite or offsite education services for all Aged Care and medical service providers, with a certificate of attendance provided to each participant after completion.

## WHAT WE OFFER:

Structured learning programs aligned with Aged Care Quality Standards



The latest best practices, practical skills, and regulatory knowledge



Tools to strengthen workforce capability, development and organisational excellence



## CONTACT US



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# OVERVIEW

The course curriculum is designed to enhance the knowledge and skills of aged care professionals through targeted competency updates. Covering critical topics such as hand hygiene, infection control, documentation, and palliative care, the training aligns with the Aged Care Quality Standards, reinforcing its role in promoting resident safety, dignity, and well-being.

By engaging in these educational sessions, staff members gain essential skills to deliver high-quality care and maintain a safe environment while also fostering continuous improvement in care practices.

## COURSE STRUCTURE:

Each course is delivered as a 4-hour, classroom-based session, providing in-depth learning and interactive engagement on each topic. Each unit includes:

- Theoretical Component: Delivered through interactive lectures and reading materials.
- Practical Demonstration: Led by a qualified trainer when applicable.
- Hands-on Practice: Supervised on-site sessions with a senior or competent staff member.

## OTHER EDUCATION WE OFFER:

### Introduction to CPR:

CPR is a life-saving emergency procedure used when a person's heart stops beating or they stop breathing.

We provide hands-on training using professional CPR manikins and AED devices, ensuring participants gain practical experience in life-saving techniques.

### Crisis Prevention Intervention (CPI):

The CPI course equips professionals with skills to manage and de-escalate potentially violent or disruptive situations in a safe and non-harmful manner. This training is essential for staff working in healthcare, aged care, social services, and emergency response, where managing challenging behaviours is crucial.

The course emphasises non-violent intervention, ensuring that both staff and individuals in crisis are protected and treated with dignity. This training is integral to fostering a safe and supportive care environment for all stakeholders.

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